

### NORTH SHORE AT LAKE HART COMUNITY NEWSLETTER DECEMBER - 2016



# SOLVING OUR COMMUNITY'S PARKING PROBLEMS

Because we are a residential community with narrow streets, cars parked across the street from each other leave very little space to drive between them. In some cases, this is a nuisance. However, under many circumstances, it becomes a legitimate safety issue, especially if police or emergency vehicles need to drive between parked cars. That's why many communities in the area actually ban street parking in their neighborhoods. While we prefer not to take that action, we have no higher priority than the safety of our residents, so we must address this problem.

We are in the process of developing several new policies and, because we welcome your input, we are communicating the actions currently under consideration. First, we are considering a policy that allows parking on only one side of the street at a time, alternating the side on a monthly basis. If approved, parking will be allowed on the side of the street with even-numbered addresses during even-numbered months (February, April, June, etc.). During odd-numbered months, parking will be allowed on the side with odd-numbered addresses (January, March, May, etc.).

How this policy will be enforced is still under discussion and will be communicated to you before the policy is put into effect, which will occur during a 30-day rollout. As a reminder, there are already policies in effect for some parking violations that, due to their severity, can result in immediate towing without notice. These include:

- Blocking the road
- · Blocking the sidewalk, even when parked in the driveway
- Parking on the sidewalk
- Parking in the wrong direction (with the driver-side wheels near the curb)
- Parking on the grass in residential or community areas
- Parking in any way deemed to be a safety hazard

# FROM YOUR PRESIDENT **OF THE BOARD OF DIRECTORS**

Hello North Shore at Lake Hart Residents -

For those of you who were unable to attend our most recent HOA Board meetings, there were two significant items that I wanted to share.

#### **Entry Gates**

After a very lengthy and detailed request for proposals, scope of work development, recommendations from our Grounds Committee and vendor meetings, we have voted on and approved a major revamp and upgrade to our entire entry gate system. The gates will use a 2-step system with arms and swing gates to ensure single-vehicle access consistently. There will be multiple cameras on each entrance and exit, as well as each homeowner having their own unique code.

We also wanted to make sure the existing remotes still worked and were compatible with the upgraded system. As most of us know, the gates have become a chronic issue because they are often not working and not as useful as intended. Plus, it's become very hard to find the essential components needed to keep them working. Please join me in thanking Board member and Association Secretary John Dick, the Grounds Committee led by Brian Trago and our Community Manager, Lisa Mason, for their dozens of hours of hard work and volunteering on this important project.

#### 2017 Proposed Budget

For the second year in a row, the Board and Finance Committee has recommended NO increase in dues. This is a direct result of the hard work, fiscal responsibility and good management conducted by your Board, including significant work and assistance from your Finance Committee. Please join me in thanking Board Treasurer Sarah Crawford, your volunteer Finance Committee and Committee Chair Jose Dominquez.

#### Thanks!

I want to extend a HUGE note of appreciation to CGM, our landscaping vendor. CGM had crews in our community before dawn the Sunday after Hurricane Matthew and they worked tirelessly over the next several days to clean up our neighborhoods. Within a few days, they had cleared over a dozen dump trucks filled with debris from the storm and left our community in excellent condition!

Finally, I want to encourage each of you to get involved in our HOA. It's a great way to make sure your voice is heard while getting to know your neighbors. So please volunteer where you can and support your Board, the Committees and the Community.

Thank you,

Dave Gordon President

Dave Gordon HOA Board President James Timko Vice President John Dick Treasurer

Sarah Crawford Secretary

BoD@northshoreatlakehart.org

#### **FINANCE COMMITTEE**

### 2017 BUDGET APPROVED WITH NO INCREASE IN DUES

With 2016 winding down, the budget for 2017 was approved in early November and the good news is that your HOA dues will not increase. Your Board continues to be dedicated to being fiscally responsible and making sure we operate in a cost-efficient manner. We've also changed our procedures to include quarterly Finance Committee meetings, the purpose of which is to monitor spending, stay on track with our budget and keep the membership informed.

Plus, the approved budget includes several items that will improve your experience as an NSLH resident. For example, we have set aside enough money to pay the initial costs of new amenities, which are still to be determined, and will be selected based on resident surveys.

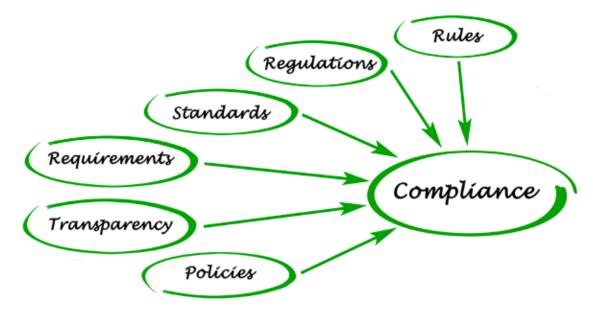
We also have money set aside for substantial upgrades to the community website, which will improve communication from the HOA to the residents. We will also include more useful tools for you to manage your HOA membership more easily and effectively.

Finally, we have budgeted for a reserve study that is required by the covenants of the HOA. This study must be done every few years and is primarily an audit of the HOA's assets, followed by an evaluation to determine if those assets meet the members' future needs.



#### **COMPLIANCE COMMITTEE**

## STAYING IN COMPLIANCE... IT'S PROBABLY EASIER THAN YOU THINK



Owning or renting in a community like North Shore at Lake Hart means you get to enjoy living in a neighborhood you can be proud of when visitors come to your home. As you drive down your street, you can feel good about its appearance because all the homes are clean, well-maintained and attractive. In order to accomplish this, however, we ask all homeowners to comply with standards established by the community. When a homeowner allows their landscaping to deteriorate or their paint to fade, or leaves garbage cans or work vehicles in plain sight, it is up to your HOA to enforce the rules that keep our community looking attractive and protect all of our property values.

#### So what do you do if you receive a violation notice?

First, it's important that you know that our goal at the HOA is not to issue violations and impose fines. Our goal is to maintain the community's appearance and protect property values. So if you've received a notice where we've asked you to do something minor and inexpensive, like keeping your garbage and recycling containers hidden from street view, take care of it quickly and the matter will be resolved. On the other hand, if we're asking you to do something that's expensive and you can't afford it at that time, send us an email or drop by the office so we can talk about a reasonable extension of the deadline. The worst thing you can do, however, is nothing. If you don't respond and don't take care of the issue after multiple notices, we'll assume that you don't intend to comply and it's our responsibility to use the tools we have at our disposal to enforce the rules, and that could include fines.

#### How compliance inspections and violation notices work.

Our established process ensures that our rules are applied fairly and without preference for or against specific homeowners. It follows these six steps:

1. The Property Manager (PM) periodically inspects properties throughout the community to identify those considered in violation.

- 2. The PM sends a first notice to the property owner that includes a photograph of the violation, the established fine amount, the requested correction and a respond-by date.
- 3. The PM conducts follow up inspections after the requested correction date to determine whether the correction has been completed.
- 4. If not, the PM sends a second notice to homeowners, requesting attendance at a scheduled hearing.
- 5. The Compliance Committee (CC) conducts the hearing to review the violation and homeowner comments, then confirms or dismisses the violation and fine.
- 6. The CC provides hearing results to the Board of Directors which assesses any required fines.

#### Speaking of garbage cans...

As you know, about a year ago every Orange County resident received new garbage and recycling roll carts, which became required for use on January 1. And let's face it, these roll carts are much bigger than the garbage cans typically in use before this program started. This has created a challenge for some residents who don't have a lot of extra space in their garages to store the roll carts between pick-up days. That said, it is still required that the roll carts be hidden from street view when they're not at the curb for collection.

If this is an issue for you, we encourage you to consider the following options. First, you can roll the carts to a space behind your house or within a fenced-in area if you have one. As long as they are not visible from the street, you'll be in compliance. Second, you can put a trellis, lattice or shrub large enough to hide the roll carts along the side of the house. Please note, though, that this will have to be approved by the Architectural Review Board in advance. Finally, you can rearrange what you keep in your garage to create the space you need.

### ONLINE RESOURCES

To view detailed community compliance information, simply visit the community website at *northshoreatlakehart.org*, go to the "Login" tab and scroll down to "Resident Login." Once you've logged in, select "Resources" followed by "Documents," then click on "Policy, etc." in the "Choose a Category" drop-down menu.

#### **VIOLATIONS GUIDE**

#### **Recurring violations**

Animals & Pets - Excessive Noise Animals & Pets - Not on Leash Animals & Pets - Pet Waste Animals & Pets - Unattended Non-Compliant - Other - See Photo Rubbish & Debris - Improper Disposal Rubbish & Debris - Trash Bins - Timing Rubbish & Debris - Trash Can Visible Signs - General - Unapproved Sports Equipment - Basketball Goal - In View Unsightly - Water Hose - Improperly Stored Unsightly - Garage Door Open Vehicle Parking - ATV Vehicle Parking - Commercial Vehicle Vehicle Parking - Parking Vehicle Parking - Parking Permit Vehicle Parking - Watercraft Fine: \$100 for confirmed first occurrence. \$100 for each recurrence up to \$1,000 maximum total.

#### **Minor violations**

Exterior Maintenance - Address NumbersExterior Maintenance - Clean Driveway / Side WalkExterior Maintenance - Holiday LightsExterior Maintenance - Mailbox Clean, Paint & RepairExterior Maintenance - Rain GuttersFence - CleanLandscaping - Driveway PaversLandscaping - EdgingNon-Compliant - Other - See PhotoUnsightly - Conceal from ViewFine: \$250 for confirmed first occurrence. \$250 for each additional if not corrected up to \$1,000 maximum total.

#### **Major violations**

Exterior Maintenance - Clean / Paint Garage Door Exterior Maintenance - Exterior Painting Exterior Maintenance - Repair Driveway Exterior Maintenance - Replace Mailbox Exterior Maintenance - Screens Landscaping - Borders Landscaping - Dead Sod Landscaping - Dead Sod Landscaping - Mowing Landscaping - Trim Shrubs Landscaping - Trim Palms Landscaping - Weeding of Sod Non-Compliant - Other - See Photo Fine: \$1,000 for confirmed first occurrence. Exterior Maintenance - Cleaning of Exterior Exterior Maintenance - Lighting Exterior Maintenance - Repair Garage Door Exterior Maintenance - Roof Cleaning Fence - Repair Fence Landscaping - Dead Landscaping Landscaping - Fertilize Lawn / Shrubs Landscaping - Stump / Dead Tree Landscaping - Trim Trees Landscaping - Weeds / Grass in Beds Non-Compliant - Other - Architectural Modification



#### **ARCHITECTURAL REVIEW BOARD**

# PLANNING A HOME **IMPROVEMENT PROJECT?**

Remember that any project that substantially changes the external appearance of your home and property, including landscaping projects, must be reviewed and approved by the Architectural Review Board. It is our responsibility to help you get your projects through the process efficiently while maintaining property values for our residents.

Because we get anywhere from six to ten applications per month, please allow enough time for us to thoroughly review your application. Also, be sure to follow the instructions on the application. When there are delays in getting applications approved, it is often because information was left out or the wrong information was provided. And, of course, if you have any questions, reach out to us at *ARB@northshoreatlakehart.org*.





**GROUNDS COMMITTEE** 

### NEW SECURITY GATES TO BE **INSTALLED IN COMING WEEKS**

Thanks to the efforts of our Board, as well as several dedicated committee volunteers and our property manager, NSLH will be replacing all the entry gates and installing video cameras over the course of the next several months. The new system will greatly improve our ability to prevent drivers from tailgating other drivers through the gates, eliminate exit-side entry attempts and make it much easier to identify the responsible party when gates are damaged. Please note, gates damaged by cars that bump into them can cost up to \$500 to replace, a cost that will be assessed to the homeowner responsible for the damage,

You can expect some minor interruptions in traffic flow as each system is installed followed by a learning curve as we get used to the new system. Please be patient with each other.

By now, you have likely noticed the improved signage installed recently at each of our entry and exit gates. These signs will help us do a better job communicating the times and dates when the committees that support NSLH hold their individual meetings.

Though the time to respond to the latest NSLH survey has now passed, please don't hesitate to communicate suggestions and feedback on the NSLH website, which is at northshoreatlakehart.org. You can send your comments directly to the management office or to an individual committee. As always, we welcome and appreciate your input.

You have most likely noticed both the increase in traffic volume on Golf Club Blvd. and the increase in the average speed of drivers. Please don't contribute to this problem! We have many children making their way to and from school on bikes and by foot every day, as well as runners, bikers and walkers all over the neighborhood. The Grounds Committee and the Board are working diligently on possible solutions, as well as getting help from Orange County to address the problems. It will take some time and the problem may get worse before it gets better. In the meantime, please look out for each other.

Do you have something in mind? Please let us know. Just send an email to grounds@northshoreatlakehart.org.

# CELEBRATING THE HOLIDAYS WITH FRIENDS AND NEIGHBORS!

Our annual Family Holiday Party was held on Sunday, December 11 and was an amazing success, as kids of all ages enjoyed holiday-themed crafts and activities. The highlight of the day, however, was a visit from Santa Claus and Mrs. Claus, and especially the way the kids' faces lit up when they saw them! The children had a great time meeting Santa and taking pictures with him while he gave them presents!

In addition to the star attraction from the North Pole, we had face painting, a balloon artist, yummy snacks and cupcakes for everyone to enjoy! Everyone who attended had a wonderful experience spending time with their neighbors and sharing the good will of the Holiday Season!

#### Fun times at the North Shore at Lake Hart Fall Festival!

On Saturday, October 29, we held an amazing Fall Festival for the many families in our community! Thank you to everyone who came out for the fun and making it such a successful event. Everyone had a blast! The day included bounce houses, carnival games, a mobile video game truck, face painting, a themed photo booth and much more! A highlight of the day was our special "Trunk or Treat" event where several residents decorated their car trunks and handed out community-provided candy to the kids.

Thanks to everyone who donated a bag of candy or two. Those in attendance voted on their favorite and prizes were awarded, including a free round of golf at North Shore Golf Course and



gift certificates from the Chicken Salad Chick and Dunkin' Donuts. We also held a costume contest for the kids and there were two winners who each received Yogurt Breeze certificates. To top off the festivities, there was a pet parade and costume contest, which was won by the Sontitim family's dog, Silver, from Osprey Landing! Congrats!

These events would not be possible without the efforts of our volunteers, who deserve our thanks and appreciation! Thanks also to our community manager, Lisa Mason from Aegis.

#### **Upcoming Fun!**

The Social Committee is considering several events for the coming months and wants your feedback. These include a monthly card or game night at the Rec Center, a Super Bowl party for early February, a Spring Fling, and much more. So please email us at *social@northshoreatlakehard.org* if you have any feedback on these ideas, or if you have some ideas of your own.

#### Top 5 Reasons Volunteering with the Social Committee is FUN!

- 1. We only meet once a month and don't ask a lot of your time
- 2. You get to meet new people who live in your community
- 3. The parties and events we plan are a blast
- 4. Your ideas are very likely to happen
- 5. We're just really fun, cool people!

If you're interested in volunteering, please email us at social@northshoreatlakehart.org.

# THE NORTH SHORE AT LAKE HART FALL FESTIVAL!







# NEW YEAR'S RESOLUTION - FOCUS ON FITNESS

One of the most popular benefits of living at North Shore at Lake Hart is that we have so many recreation and fitness facilities in our community. And for residents and their guests, they're free to use! That's right, it costs you absolutely nothing to use them! So if you've made a New Year's Resolution to get in shape and stay on a fitness program, we have the facilities you need right here in your community. Just drop by the clubhouse and show your resident ID and take advantage of the weight machines, free weights, elliptical machines available to you.

Just remember that, like any health club, we ask you to take care of the equipment by wiping it down after you use it, putting weights back in their racks and not letting weights drop on the machines. There is a complete list of rules and regulations posted at the Fitness Center.

#### On the drawing board.

Recently, a survey was sent out by Aegis Community Management asking residents what kinds of amenities they'd like to enjoy at NSLH. If you did not receive the survey, Aegis may not have your most up-to-date contact info so feel free to call or drop by the office if you want to check.

Discussions have already started on possible future amenities and some of the ideas include:

- Expanding the clubhouse to include a larger workout area
- Adding a larger meeting space
- Adding parking spots
- Building a lap pool, adult pool or resort-style pool
- Building an enclosed squash or racquetball court

#### Tidbits and Updates...

We are still experiencing challenges with trespassers using our amenities, including the pool, fitness center and athletic fields. Remember that all residents over 16 years of age must have their individual NSLH identification and that sharing or lending them is not permitted. Guests are limited to two per household and must be accompanied by the resident.

Just a reminder that, a year or so ago, we changed the name of this committee from Fitness to Recreation because it more accurately reflects our purpose and the work we do.

Also, we are always looking for volunteers to help keep the recreation opportunities among the best in Central Florida by helping us make decisions on how they should operate and brainstorming new ideas for our residents. If you're interested, please send an email to *recreation@northshoreatlakehart.org.* 

#### **REAL ESTATE UPDATE**

## A STEP-BY-STEP GUIDE **TO SELLING YOUR HOUSE**

Frequently, when working with someone who is either selling a home for the first time or for the first time in a long time, fear of the unknown can cause a lot of anxiety. Clearly, the sale of a home is a pretty big deal because there's a lot of money at stake, and the process can be a little overwhelming. Plus, there's usually some uncertainty over how much selling the house will cost. This step-by-step list showing what we need to do and how it will work should put your mind at ease and make the whole experience much less stressful. Plus, you can use this list as a guide when interviewing Realtors for the sale of your home.

- 1. Contact your neighborhood, professional Realtor to help you create a game plan, set a target list date and decide on a price point. Pricing right from the start is critical.
- 2. Prepare your home for sale. Fix small, evident issues inside and out that will be addressed by a buyer's home inspector. Buyers want "move-in ready" homes where they won't have to spend much money after moving in. We need to make the house "show ready!"
- 3. Closing Costs are approximately 1.5 to 2 percent of the sale price, while standard Realtor commissions are 6 percent of the sale price. That means your total closing costs will be approximately 7.5 to 8 percent of the sale price. So if you are selling a home for \$300,000, your total costs would be approximately \$22,500 (7.5 percent of \$300,000). If you owe nothing on your home, you will walk away with \$277,500. It's important to understand this so there are no surprises.
- 4. You will sign 3 documents to get listed: An Exclusive Right to Sell Listing Agreement, a Seller's Real Property Disclosure, and an HOA Disclosure.
- 5. Once your house is ready, a good Realtor will have professional and aerial photos taken, along with having quality brochures for your home.
- 6. The listing should be posted on the MLS, as well as ALL real estate websites (Zillow, Trulia, Realtor.com, etc.), along with the Realtor's website.
- 7. A lockbox will be placed on the front door, with your approval. Or, your Realtor can show your property by appointment only.
- 8. Receiving an Offer you will know immediately when an offer is received and your Realtor can help you determine whether or not you would like to accept or negotiate. It will be YOUR decision with your Realtor providing advice and support.
- 9. Once you have a fully executed contract, your Realtor will send all information to your Title Company of choice, who will process the entire transaction through the day of closing. They will contact you directly to obtain your payoff information and any other necessary details.
- 10. Pending while under contract, a buyer they will have several things done. A Home Inspection, a WDO (Wood Destroying Organism) Inspection, and an Appraisal. The home inspection should occur within five days or so and once this is acceptable to the buyer, the buyer's lender will order the appraisal, which typically takes 7 to 10 days.
- 11. Several days before closing you need to contact all power and utilities companies to have them remove your names. However, all must remain on for the day of closing.
- 12. On the day of closing you will bring all keys, gate clickers, and garage openers that will be given to buyers after signing.

Remember, setting yourself up for success in the beginning is the KEY to a successful sale, so hold onto this list and feel free to use it throughout the sale of your home!

Deanna Armeldeanna@armelrealestate.comArmel Real Estatewww.armelrealestate.com407-509-3812

# SELL YOUR HOME FAST! GET TOP \$\$ DOLLAR!

### As a North Shore resident, Deanna of Armel Real Estate does whatever it takes to get the best possible sale price for your home!

- Superior professional and aerial photography pictures sell!
- Credit to Seller at Clo\$ing!
- Extensive marketing with complete Internet exposure and targeting of relocations.
- Ensuring that Buyers are well-qualified.

Let's meet in person to discuss the best way to position your home for a successful sale! Communication is my specialty. Armel Real Estate



#### LEGAL UPDATE



As discussed in Board Meetings as early as the summer of 2015, the South Florida Water Management District informed the HOA that a swale along Lake Hart was not appropriately recorded by the developer when the community was planned. The Board has been working with SFWMD and a proposal is pending to protect the environment along the lakefront.

Some of you may be aware that a small piece of HOA land, the boundary of which has not been completely determined due to issues between the City, County and

OUC, is needed to finish the road to allow easy ingress and egress to the Middle School, which will open in 2017. The County has decided due to the CCRs that they will need to take this land by imminent domain. They have not begun this process but the Board will keep you updated about it.

Finally, a year ago, the Board released First Service from its contract due to many issues, including mismanagement of HOA funds. First Service reduced its fees before the contract ended due to several problems they caused. The Board also held back approximately \$80,000 in additional fees and about \$50,000 in fees to three prior law firms that were duplicating efforts during the dispute. The Florida HOA statute requires a vote of 2/3 of the community members to bring a lawsuit seeking damages of over \$100,000. Therefore, while the case we filed against First Service was well deserved, they filed a Motion to Dismiss that would force us to get a vote, even though we stated we would seek less than \$100,000. Because it is difficult to get a 15% quorum in the community, a 2/3 vote would be impossible and the Board did not want to spend funds to try to get a vote so the case was dismissed. We have refiled the suit, which was voted on in the summer. First Service is now seeking fees for the first suit, which they will have to prove. A majority are unrelated to the dismissal so we will be disputing them. However, even if fees are awarded, no special assessment will be needed.

#### FROM THE DESK OF... ERIC CANTRELL, ED.D. PRINCIPAL MOSS PARK ELEMENTARY SCHOOL

# The 2016-2017 school year has gotten off to a great start at Moss Park Elementary

#### **Parade of Characters**

Keeping up with traditions is something the students and staff at Moss Park hold dear to their hearts. The annual Character Parade is one of our school traditions that the students, staff, and community look forward to throughout the year. Each year, students dress up as their favorite storybook character while parents, community members, and friends line up to watch them parade through the school neighborhood. This year, our special area and resource teachers led this amazing parade dressed up as characters from the famous *If You Give a Mouse a Cookie* series by Laura Numeroff. Bringing up the rear of the parade was the leadership team, who dressed up as characters from the beloved classic, *Charlotte's Web*. That was "SOME PARADE!"

#### **Kiss the Pig**

This year's Boosterthon Fun Run fundraiser theme was Backyard Box Office. This movie theme was all about making a difference by getting into character. "Sporty Shawna" joined the MPE family each day on the morning announcements to reveal the class leaders and share messages with students about how to make a difference in their world. Our MPE fundraising goal was \$25,000 for new technology and other school improvements. Moss Park students and families were busy gathering pledges from all 50 states and various countries. On the day of the big event, our MPE families came out to cheer students on as they enthusiastically ran up to 35 laps. After the race, Moss Park PTA members greeted our excited students with a healthy snack to replenish themselves before heading back to class. Our Moss Park families raised over \$25,000 and received pledges from all 50 states. And because we exceeded our goal, I happily fulfilled the promise I made to the students and staff and I kissed a pig! Thank you to the Wagner family for providing their family pet Hamilton for this memorable event. Oink! Oink!

#### **MPE Election**

In celebration of Moss Park's 10-Year Anniversary, students took to the polls. Throughout this past election season, Moss Park students participated in a kid-friendly election process to officially give our eagle mascot a name. The voting including initial nominations, primary elections, and the general election. After collecting nominations from different classrooms, students voted in the primary elections where K-2 students and 3rd-5th grade students were grouped into two political parties to narrow down the eagle name nominations. Out of the primaries, students chose two top candidates, Superstar and Goldie, to compete in the general elections on November 8th. Mrs. Whalen and students from her gifted class helped run the polls for the general election. In addition to voting on the mascot name, students were also able to cast a vote for one of the top two presidential candidates as well. At the end of the day, the votes at a time were tallied and Goldie won the eagle election by a landslide!

#### **SAFETY COMMITTEE**



We have had extensive dialog with Orange County Government and received strong support from the Orange County Sheriff's Office about the speeding problem on North Shore Golf Club Blvd. We have also spoken to them about cars not properly yielding at crosswalks, golf cart crossings and when entering the roundabout, all of which have caused numerous accidents and resulted in a large number of tickets, many of which have gone to NSLH residents.

To be as clear as possible, please help make our community safer by observing the following laws:

- Maintain a safe, lawful speed on North Shore Golf Club Blvd., as well as throughout the community
- Always pay attention to your surroundings and yield to pedestrians entering or already in a crosswalk
- Stop and yield to golf carts in or about to enter the cart crossing
- When approaching the roundabout, always allow vehicles already in the circle to pass before entering

Additionally, we have asked for a stop sign to be installed at the North South end of the roundabout, but that is unlikely. The county has promised various solutions to these problem areas and we will continue to remind them of these needs until they are resolved.

Please feel free to call the OCSO non-emergency number (407-836-4357, option #2) to report speeding on North Shore Golf Club Blvd. or Moss Park Road. Every couple of calls gets us a detail without the expense coming from our HOA budget.

#### **NEW VENDOR ACCESS POLICY**

In the interest of our residents' safety, we are also considering new policies that will restrict vendor access to the community before 7 a.m. and on Sundays. This will not apply to vendors or service providers who are here to perform emergency repairs.

# URGENT REQUEST! NEW ENTRY GATE SYSTEM BEING INSTALLED. PLEASE UPDATE YOUR INFO.

One of the recent community improvements we have made is an upgrade of your entry gate system. This means you will need to go to our website (links below) and fill in your information for input into the new system. *Starting in January 2017, residents and tenants who have not updated their information may find delays when trying to pass through the entry gates* as your remotes will not work until this information is put into the new system. The process takes no more than five minutes if you have all your information together. You will need the following for every car in your household:

- Name, address and phone number for gate directory
- Email address
- Make, model and color of vehicle
- Tag number
- Remote serial number (5 digits following S/N on back of remote)

To fill in your information, simply go to the appropriate link and follow the directions:

For owners - *goo.gl/wvGzEO* For tenants - *goo.gl/nt1Sqp* 

# **SPECIAL THANK YOU!**

We would like to thank all of our Committee members, who volunteer their time and energy to making our community a great place to live!

#### SOCIAL

Tijuanna Compton Nunn Thayer El-Dajjani Alisha Vozella Susana Cruz

#### **GOLF COURSE LIAISON**

John Dick (Board Liaison)

#### RECREATION

Tom Shortlidge Edward Rieck Dennis Mignott Dave Gordon (Board Liaison)

#### SAFETY/HURRICANE/EMERGENCY

Chuck Mullins Dave Gordon (Board Liaison)

#### ARCHITECTURAL REVIEW BOARD

Ruben Herrera John Baker Lucy Eguiluz-Catrone Joe Gulino Lynn Sandford

#### COMPLIANCE

Dave Bauer Paul Foxworthy Gene Gossman Joe Schott Hitesh Barde

#### **GROUNDS COMMITTEE**

Stacey Main John Baker Daniel Hernandez Andrew Piercy Brian Trago Susan Broadwell John Dick (Board Liaison)

#### **FINANCE**

Jose Dominguez Pam Yacko Hitesh Barde Sarah Tombone Sarah Crawford (Board Liaison)

#### COMMUNICATIONS/WEBSITE/NEWSLETTER

Jamie Timko Leslie Stull Tijuanna Compton Nunn



# ADVERTISE YOUR BUSINESS **TO YOUR NEIGHBORS!**

If you are a business owner or a marketer and you like doing business with your neighbors, take out an ad in the community newsletter. A quarter-page ad is only \$325 for the first issue and \$250 per issue after that if there are no changes to the ad. For more information, please send an email to **andy.cingolani@gmail.com**.